

## AGEING WELL IN THE DIGITAL AGE: A growing community of change makers

	Monday, 24th September			
16:00-17:30	Registration			
18:00	OPENING CEREMONY			
18:00-18:05	Introduction to the Forum – Mr Peter Fitzpatrick			
18:05-18:15	Mrs Isabel Sánchez, Social Action Department Head, Bizkaia Regional Council			
18:15-18:25	Mr Peter Saraga, President AAL Association			
18:25-18:35	Mr MarcoMarsella, Head of Unit H3, eHealth, Well-Being and Ageing, DG-Connect, European Commission			
18:35-19:15	KEYNOTE SPEECH			
	Mr Jeremy Myerson, Royal College of Art "New Old: why design matters to ageing well"			
19:15-20:00	SMART AGEING PRIZE 2018			
	Introduction - Constance Agyeman, Head of International Development and Communities, Nesta			
	Five Finalist' Pitch decks			
	Presentation of the winners			
20:00-22:00	Welcome Cocktail			

Tuesday, 25th September						
08:00-09:00	Opening Doors					
9:00-10:30	Workshop 1 Municipalities as an Enabler for AAL Markets	Workshop 2 Destigmatisation in the silver economy: designing products for the silver age without stigma	Workshop 3 Co-designing future European collaboration on 'Ageing well in a digital world'	Workshop 4 Citizigner: Inclusive, User empowerment		
10:30-11:00	Coffee and refreshments					
11:00-12:30	Plenary 1: AAL beyon	nd 2020				
	European Perspective: Ms Birgit Morlion, Programme officer eHealth, Well-Being and Ageing, European Commission					
	National Perspectives: Mr Chris Flim, Dutch Representative for eHealth and Member of AAL Executive Board Mrs Kerstin Zimmermann, Scientific Policy Officer, Austrian Ministry for Transport, Innovation and Technology					
	Regional Perspectives: Mr Mathieu Hovanessian, Policy Officer for innovation and Europe, Health, Research, Innovation, Higher education Unit, PACA Region, France Mrs María Aguirre Rueda, Director of Health Research and Innovation at the Ministry of Health of the Basque Government					
12:30-14:00	Lunch break: poste	r sessions, exhibition,	matchmaking			
14:00-15:30	Workshop 5 Joining up age-friendly smart homes and smart communities: Voices in standardisation	Workshop 6 Turning Alexa into AALexa: how to utilize consumer products for Active Assisted Living	Workshop 7 AAL AUSTRIA supporting the Austrian eco system for dementia care by AAL solutions - Comparison with The Netherlands and discussion of best practice examples along various dimensions	Workshop 9 The Art of the Business Case		
			Workshop 8 Risk Competence in AAL and technology innovations as viewed by users and policy makers			
15:30-16:00	Coffee and refreshi	ments				
16:00-17:30	Workshop 10 Growing the AAL market: ensuring effective deployment of real life solutions	Workshop 11 High Tech, High Touch: Authorized Active Advisors as mediators between AAL providers and consumers	Workshop 12 Smart Healthy Age Friendly Environments and the role of caregivers in the deployment of ICT based approaches	Workshop 13 Connecting values, connecting markets: a World Café to discuss developments in dementia business		

	V	Vednesday, 26th Seլ	otember		
08:00-09:00	Opening Doors				
9:00-10:30	Workshop 14  Mastering the steeplechase: How to overcome market barriers and successfully launch AAL solutions	Workshop 15 Market for Remote Care Services	Workshop 16 The job market of AAL: Which candidates are we looking for?	Workshop 17 Medical Delta Living Labs: developing solutions for e- health and care-robotics	
10:30-11:00	Coffee and refreshments				
11:00-12:30	Plenary 2: AAL: a growing community of change makers  Municipal Authorities: Mr Ivan Kjær Lauridsen, Head of health and assisted living technologies, Municipality of Aarhus, Denmark Mr Sergio Murillo Corzo, General Manager for personal autonomy promotion at Bizkaia Regional Council				
	Industry: Mrs Cristina Bescos, European program manager at Philips Population Health Management/Telehealth				
				logy and Intergenerational	
12:30-14:00	Lunch break: poste	r sessions, exhibition,	matchmaking		
14:00-15:30	Workshop 18 Embrace! How do you	Workshop 19 Social Robots - How to	Workshop 20 Co-creating IoT	Workshop 21 Matching AAL projects with	
	get elderly customers to embrace your IoT solution?	Ensure User Acceptance in the Health Market	Ecosystems for Active and Healthy Ageing	European and international agendas for smart, sustainable and inclusive development	
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